ESL News Stories

Level-graded English lessons with reading, listening, activities, and discussion.

Lesson Info

Type
Explainer

Level
1 / A1

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Title
What Is a Hotel?

Webpage
https://eslnewsstories.com/explainers/what-is-a-hotel/

Lesson Content

- Look First, Words You Need, Read and Listen
- Understanding: Understand It, Steps
- Language
- Chunks: Place, Repeat
- Use It
- Answers

What Is a Hotel?

Look First



1. What can you see?
2. What are the people doing?

Words You Need

guest — a person who is staying at a hotel

booking — a plan to stay in a hotel on certain dates

hundreds — many, usually more than 100

comfortable — making you feel relaxed and good

front desk — the place where hotel workers welcome and help guests

key card — a card that opens a hotel room door

check out — leave a hotel at the end of your stay

What Is a Hotel?

Play the audio while you read, or listen after you read.

A hotel is a place where people stay when they are away from home. People often stay in hotels when they travel for work or go on vacation. Hotels can be small, or they can have hundreds of rooms.

Most hotel rooms have a bed, a bathroom, and a place to keep clothes and bags. Some rooms also have a desk, a television, or a small fridge. Larger hotels may have a restaurant, a swimming pool, or a gym.

When guests arrive, they usually go to the front desk. A hotel worker checks their booking and gives them a room key or key card. During their stay, guests can ask hotel workers for help or information.

Hotels have many different workers. Some welcome guests at the front desk, while others clean the rooms, prepare food, or carry bags. These workers help make the hotel comfortable.

When guests are ready to leave, they check out. They return their key and pay their bill. Then the room is cleaned for the next guest.

Understand It

1. Every hotel has a swimming pool and a gym.

   True | False

2. People often stay in hotels when they travel.

   True | False

3. Guests usually go to the front desk when they arrive.

   True | False

4. What does a hotel worker give a guest?

   a passport | a room key | a plane ticket

5. What happens to the room after a guest leaves?

   it is closed forever | it is taken outside | it is cleaned

Steps

Put the hotel steps in order (1-4).

- [ ] Check out when you are ready to leave.
- [ ] Get your room key.
- [ ] Arrive at the hotel.
- [ ] Go to the front desk.

Language

1. When guests **arrive** | **arrives** they go to the front desk.
2. When a guest **needs** | **need** help, a worker can answer questions.
3. When people **leaves** | **leave** the hotel, they check out.
4. When a room **is** | **are** ready, a new guest can enter.

Chunks

Place



1. The front desk is _____
2. The pool is _____
3. The gym is _____
4. The rooms are _____

a) on the fourth floor, b) on the roof, c) in the lobby, d) on the second and third floors

Repeat

Listen and Repeat. Hide the text and try again.

① in the lobby

② The front desk is in the lobby.

③ on the roof

④ The pool is on the roof.

⑤ on the fourth floor

⑥ The gym is on the fourth floor.

⑦ on the second and third floors

⑧ The rooms are on the second and third floors.

Use It

Talk or write. Use the language from this lesson.

Complete the Sentences

A hotel room usually has...

When guests arrive,...

Hotel workers...

Answer the Questions

What is on the first floor of your school or building?

When did you last stay at a hotel?

What do you like to have in a hotel room?

Which hotel job would you like to do?

What makes a hotel comfortable for you?

Understand It:

1. False
2. True
3. True
4. a room key
5. it is cleaned

Language:

1. When guests arrive they go to the front desk.
2. When a guest needs help, a worker can answer questions.
3. When people leave the hotel, they check out.
4. When a room is ready, a new guest can enter.

Steps:

1. Arrive at the hotel.
2. Go to the front desk.
3. Get your room key.
4. Check out when you are ready to leave.

Chunks: Place:

1. The front desk is in the lobby.
2. The pool is on the roof.
3. The gym is on the fourth floor.
4. The rooms are on the second and third floors.